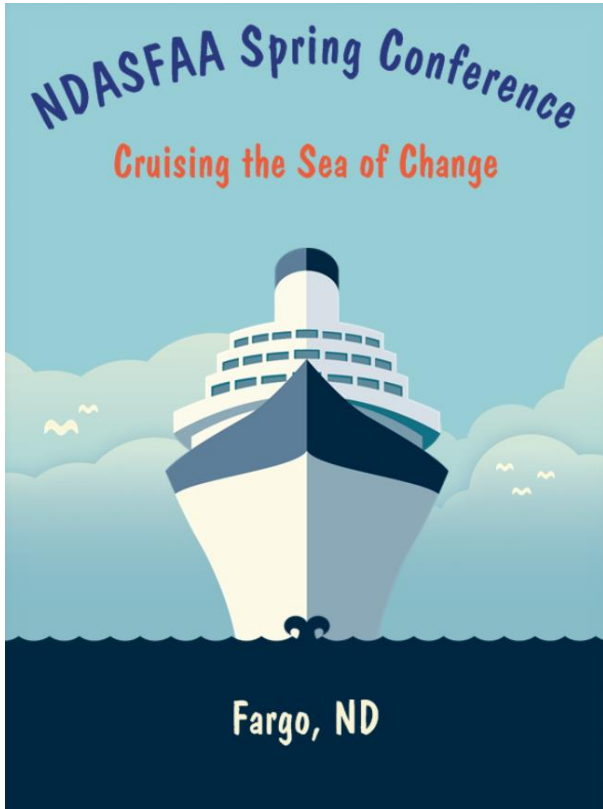


# NDASFAA 2018 Conference



Delta Hotels  
by Marriott Fargo

## Wednesday, April 11

9:00 AM - 12:00 PM	<b>NDASFAA Board Meeting</b> <i>Located in Sonata 2</i>
11:00 AM - 12:45 PM	<b>Vendor Set Up</b>
12:00 PM - 1:00 PM	<b>Registration</b>
1:00 PM - 1:20 PM	<b>Welcome</b> <i>Lindsey Benson, NDASFAA President</i> <i>Mason Wenzel, NDSU Student Body President</i>
1:20 PM - 2:20 PM	<b>Communicating With Students</b> <i>Judy Hager</i>
2:20 PM - 2:35 PM	<b>Break/Exhibit Time</b> <i>Sponsored by College Ave Student Loans</i>
2:35 PM - 2:45 PM	<b>Vendor Update</b> <i>Bank of North Dakota</i>
2:45 PM - 3:45 PM	<b>NDASFAA Committee Meetings</b>
3:45 PM - 5:15 PM	<b>Federal Update</b> <i>Rick Renshaw, DOE Trainer</i>

## Thursday, April 12

7:30 AM - 8:15 AM	<b>Breakfast</b>
8:15 AM - 8:30 AM	<b>Philanthropy Project Introduction</b> <i>Imagine Thriving</i>
8:30 AM - 9:30 AM	<b>Summer Pell Grant</b> <i>Rick Renshaw, DOE Trainer</i>
9:30 AM - 10:30 AM	<b>RMASFAA Update</b> <i>Ken Kocer, RMASFAA President</i>
10:30 AM - 10:45 AM	<b>Break/Exhibit Time</b>
10:45 AM - 11:45 AM	<b>Program Review/NASFAA SOE Review</b> <i>Heather Fink, Jeff Jacobs</i>
11:45 AM - 1:15 PM	<b>Lunch/NDASFAA Business Meeting</b>
1:30 PM - 2:30 PM	<b>Administering Aid With Adds, Drops, and Withdrawals</b> <i>Rick Renshaw, DOE Trainer</i>

2:30 PM - 3:45 PM	<b>RMASFAA Committee Meetings</b>
3:45 PM - 4:00 PM	<b>Break/Exhibit Time</b>
4:00 PM - 5:15 PM	<b>Lean Six Sigma</b> <i>Janelle Kilgore</i>
5:30 PM - 6:30 PM	<b>Social</b>
6:30 PM	<b>Banquet/Awards</b>

## Friday, April 13

7:30 AM - 8:30 AM	<b>Breakfast</b>
8:30 AM - 8:45 AM	<b>Philanthropy Project Presentation</b> <i>Imagine Thriving</i>
8:45 AM - 9:30 AM	<b>Imagine Thriving</b> <i>Amanda McKinnon</i>
9:30 AM - 9:45 AM	<b>RMASFAA 2018 Co-Chair Update</b> <i>Bethany Vincent and Sherry Bisek</i>
9:45 AM - 11:00 AM	<b>SAP Panel</b> <i>Brigit Sprenger, Judy Hager, Josh Brorby</i>
11:00 AM	<b>Conference Wrap-Up</b>

\*All sessions and activities will take place in Brahms/Bach, unless otherwise noted

**THANK YOU FOR  
ATTENDING!**  
**JOIN US IN OCTOBER FOR  
RMASFAA 2018!**

# Speaker Biographies

## RICK RENSHAW

Rick Renshaw is one of your Federal Student Aid Training Officers from the U.S. Department of Education Dallas Regional Office. Rick has been an FSA training officer for six years and lives in Waxahachie, Texas. Prior to joining ED, Rick was a financial aid director for 28 years, most recently serving as the Executive District Director of Financial Aid and Scholarship Programs for the Dallas County Community College District. While serving at the District, his department administered aid to over 60,000 students annually. He previously directed financial aid offices in both public and private universities and two-year colleges across Texas. Rick is a past president of TASFAA (Texas) and SWASFAA. As a financial aid director, he was very active in the financial aid professional associations, working on numerous state, regional and national committees and task forces throughout his career. Rick also served as a member of the NASFAA Board of Directors and as a commission director for NASFAA. Rick holds a Master's Degree from Wayland Baptist University and a bachelor's degree from the University of Central Arkansas. He and his wife Sharon have been married for over 44 years and have three children and five grandchildren scattered from Oregon to North Dakota to Virginia.

## KEN KOCER

Ken Kocer currently serves as Director of Financial Assistance at Mount Marty College and is the 2017-2018 RNASFAA President. He has been working in financial aid for 26 years. Ken enjoys being active within our professional associations, having served on boards and committees for SDASFAA, RNASFAA and NASFAA. In 2014 he was asked to testify before the United States Senate Banking Committee regarding "Financial Products for Students: Issues and Challenges." Ken has a Bachelor of Science Degree in Business Administration from the University of South Dakota. He loves traveling (he has been on two Alaska wilderness adventures) and spending time with family and friends. Ken and his wife Rhonda live on the family farm homesteaded in 1870.

## JANELLE KILGORE

Janelle Kilgore has worked in Student Financial Aid at the University of North Dakota for fourteen years and the University of MN - Crookston for two years. Janelle has been the director of UND's Student Financial Aid Office for six years. Since June 2017, Janelle also has oversight for UND's Admissions Office. As a financial aid advisor, Janelle was physically located in a satellite office away from the main financial aid office, which specialized in the high-cost aviation program. Janelle has a yellow belt in Lean Six

Sigma. She has served as NDASFAA President and taught at Summer Institute RNASFAA's Summer Institute in 2015 and 2017. In 2010, she received her Master's Degree in Educational Leadership. She has been married for fifteen years to Kelly and has four amazing children, Hudson (13), Taylor (11), Elizabeth (9) and Beckett (2).

## BRIGIT SPRENGER

Brigit is an NDSU graduate and has worked in Financial Aid at NDSU since 2000. As a Financial Aid Administrator, her primary areas of focus are SAP, Special Circumstance reviews, Athletic Scholarships, and counseling students. She lives on a small farm in Mapleton with her husband and son.

## JUDY HAGER

Judy Hager is the Director of Financial Aid at the University of Jamestown. Judy has been employed at UJ for 33 years, where she worked in admissions for 27 years before 'crossing over'. Judy is married to Tom Hager, UJ's baseball coach, and has two children, Jace and Maggie Erickson.

## JEFF JACOBS

Jeff Jacobs has been the Director of Financial Aid and Scholarships at North Dakota State University since 2014. Jeff has also been the Director of Financial Aid at Bismarck State College and University of Mary. He was also the Assistant Director of Financial Aid at Minot State University and Valley City State University. Jeff's volunteer work includes serving as the President and Past-president of RNASFAA, as well as other various committees and currently holds the position of Treasurer for North Dakota Dollars for Scholars.

## HEATHER FINK

Heather Fink is a mom, wife, runner and yoga enthusiast who enjoys doing financial aid in her spare time. She has a Social Work degree from the University of Montana and a Masters in Educational Leadership from St. Mary's University. Heather began working at Williston State College in 2011 when she and her husband moved to Williston, ND from Crested Butte, CO. She suffered her first program review in 2016, followed by a PPA recertification in 2018. Thanks to a steady dose of NASFAA credentials, her prognosis is looking good and a full recovery is expected.

## JOSH BRORBY

Josh Brorby is the Financial Aid Programs Coordinator at Bismarck State College. He began working at BSC in 2011. Josh's primary duties at BSC entail SAP, Work Study, North Dakota State Grant and student outreach. Prior to BSC he worked at Rasmussen College in Bismarck, ND, for 5 years in

the financial aid office. Josh has a Bachelor's Degree in Business Administration from University of Mary.

In his spare time Josh enjoys many outdoor activities, snowboarding, golfing, softball and playing with his two dogs, Bella and Josie.

## AMANDA MCKINNON

Amanda McKinnon is the Bodacious Brander & CEO of MSPiRE, a branding and marketing studio. Amanda believes strongly in community engagement and is an advocate for the well-being of children. She joined the Imagine Thriving Board of Directors in 2018. She is a risk taker, magic maker and business shaker. Her career is a wildly woven ball of branding and marketing strategy, writing, design, social media, event planning, media buying, public relations and beyond (human resources and management). Amanda has a strong passion for building other's confidence, while propelling businesses to the top in their industry. She has spearheaded efforts to put startups on the map, teamed up with an author to launch two bestselling books and more. Amanda was also nominated for Entrepreneur of the Year through the Fargo Moorhead West Fargo Chamber and honored as a Top 25 Women in Business by Prairie Magazine.

## THANK YOU TO OUR ASSOCIATE MEMBERS

